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This suite of five core ITIL publications provides best-practice guidance across the entire IT service management lifecycle, and includes ITIL Service Strategy, ITIL Service Design, ITIL Service Transition, ITIL Service Operation and ITIL Continual Service Improvement.

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Whilst you may not use every component of the ITIL framework, there are gems in these books that can be applied today to; Improve your IT department service operation, Give a greater overview of the full project elements, A framework for service and product lifecycle, or developing service/product models.

ITIL Lifecycle Suite: Amazon.co.uk: Cabinet Office ...

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Buy ITIL Lifecycle Publication Suite: 5 vols: Service Strategy WITH Service Design AND Service Transition AND Service Operation AND Continual Service Improvement version 3 by Office of Government Commerce (ISBN: 9780113310500) from Amazon's Book Store. Everyday low prices and free delivery on eligible orders.

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ITIL is the most widely used approach for IT service management in the world. It provides a practical framework for planning, designing, delivering, supporting and improving IT services. ITIL advocates that IT services must be aligned to the needs of the business and underpin the core business processes.

IT Governance ITIL and ITSM books

The ITIL lifecycle for services is designed into five stages. These stages are interlinked. The reason behind this is to ensure that the end-goal is always kept in mind during all the stages of the ITIL lifecycle for services. This interlinked system is designed to enable consistent IT services.

5 Stages of ITIL Lifecycle for Services / New ITIL ...

ITIL Lifecycle Publication Suite ITIL is the most widely recognised framework for IT service management in the world. This suite of the five core ITIL publications maps out the service lifecycle

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and provides a systematic, professional approach to the management of IT services.

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ITIL Service Transition describes best practices for managing service change, and helping departments and businesses to transition efficiently, from one state to another. The effect of change on operations, customers, users and the business are all considered in this critical stage of the ITIL lifecycle suite.

ITIL Service Transition (ITIL Lifecycle Suite) eBook ...

ITIL is one of the world's leading frameworks for IT service management (ITSM), with the 'Lifecycle Stream' comprising essential elements including Service Strategy, Design, Transition, Operation, and Continual Service Improvement.

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service management offering continues to provide measurable value to the business. The process-based ...

The Isle of Wight College - ITIL® Lifecycle Suite [Book]

This suite of five core ITIL publications provides best-practice guidance across the entire IT service management lifecycle, and includes ITIL Service Strategy, ITIL Service Design, ITIL Service Transition, ITIL Service Operation and ITIL Continual Service Improvement.

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The ITIL 2011 Editions have been updated for clarity, consistency, correctness and completeness. ITIL is based upon a lifecycle approach and the core guidance consists of five publications: ITIL Service

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Strategy, ITIL Service Design, ITIL Service Transition, ITIL Service Operation, ITIL Continual Service Improvement. Each of the five publications represents a stage in the ITIL service lifecycle. With each stage influencing and relying upon the others, the lifecycle moves cyclically from service strategy (where the business requirements are set) to the design, transition, operation and continual improvement of IT services. The lifecycle is driven by business needs and requirements and has a continual feedback system built into every stage to ensure that an organization's service management offering continues to provide measurable value to the business. The process-based framework of the service lifecycle can be adopted and adapted by organizations of all types and sizes.

Reflects the lifecycle of services, and covers the entire spectrum of people involved at various stages of the framework.

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ITIL was created by the UK government in the 1980s as an efficiency-improving initiative. This text gives an essential guide to the overall structure of ITIL and an outline of its principles.

The new core ITIL titles have been commissioned and structured to be read as a five title series, each building on the work of the other. As the five core titles reflect the lifecycle of services, their appeal encompasses the entire spectrum of people involved at any stage of the framework. So, without being the prime audience, everyone involved will benefit from access to the entire library. Publications in the Suite: Service Strategy, Service Design, Service Transition, Service Operation, Continual Service Improvement. The suite of titles offers considerable costs savings against purchasing all five titles individually.

This volume provides updated guidance on how to design, develop and implement service management both as an organisational capability and a strategic asset. It is a guide to a strategic review of ITIL-based service management capabilities, with the aim of improving their alignment with overall business needs. It is written primarily for senior managers who provide leadership and direction in the form of

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objectives, plans and policies. It is also benefits managers at other levels, by explaining the logic of senior management decisions.

This publication provides best-practice advice on all aspects of managing the day-to-day operation of an organisation's IT services. It encompasses and supersedes the operational aspects of the ITIL Service Support and Service Delivery publications and covers most of the scope of ICT Infrastructure Management. It also incorporates operational aspects from the Planning to Implement, Application Management, Software Asset Management and Security Management publications.

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